

Model N



KEY HIGHLIGHT
Created easier path to integration for planned merger

Model N Products

Model N SaaS
Powered by Flex

A global generic and specialty pharmaceuticals company with over 7,500 products, including prescription, generic, biologics, biosimilars and OTC products.



Situation

One of the largest Model N customers on SaaS.

The project began in December 2019 and go-live was in May 2020.



Pain

With an upcoming merger planned, needed to be on the latest release to create an easier path to integration.

SaaS transition needed to stabilize infrastructure & enable more efficient upgrades.

Enhancements were needed to ensure regulatory compliance.



Impact

Benefitted from the SaaS transition, adding efficiency & performance for their massive file processing, large price uploads & large reports.

Future update & testing will be quicker & less resource intensive.

340B & rebate cap capabilities reduce revenue leakage.

Improved user experience & performance, reduction in manual effort with automation.

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